

PRIVACY POLICY

InteliNest Solutions

Empowering Homes with Smart Technology

Last updated: 20 November 2025

1. Introduction

This Privacy Policy explains how InteliNest Solutions (“we”, “our”, or “us”) collects, uses, and protects your personal information when you contact us, request a quotation, make an appointment, or use our services. By using our website or communicating with us, you agree to the practices described in this policy.

2. Information We Collect

We may collect the following types of information:

- Personal Information (Name, phone number, email address, company details)
- Project & Service Details (installation location, service type, technical requirements)
- Automatically Collected Data (IP address, browser type, analytics, cookies)

3. How We Use Your Information

We use collected data to:

- Respond to inquiries and provide quotations
- Arrange appointments / consultations
- Improve service quality and customer support
- Maintain records for internal operations
- Send service updates or important notifications

We do not sell or rent your personal data to third parties.

4. Communication Methods

We may contact you via:

- WhatsApp / Phone Call
- Email
- Social media messages
- Other approved communication methods

5. Data Security

We take reasonable precautions to protect your data. However, no digital transmission is 100% secure. We are not liable for unauthorized access caused by third-party interference.

6. Disclosure to Third Parties

We may share information only when necessary for:

- Technical support or installation partners
- Legal compliance (if required by law)

All third parties are expected to maintain confidentiality and data security.

7. Cookies & Website Analytics

Our website may use cookies and analytics tools to monitor performance and improve user experience. You may disable cookies in your browser settings.

8. Your Rights

You have the right to:

- Request access to your personal data
- Correct or update your information
- Request deletion of your data (if legally possible)

To request any of the above, contact us using the information below.

9. Data Retention

Your data will be stored only as long as necessary for service, legal, and business purposes.

10. Updates to This Policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

11. Contact Information

InteliNest Solutions

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